



## PIONEER GUARANTEES



Maintenance is one of the most important aspects in the management of your home. Streamlined and efficient maintenance services is what preserves the value and integrity of your asset, and what keeps tenants satisfied and motivated to renew their leases. Thanks to our detailed, thorough, and in-depth maintenance services, Pioneer guarantees that maintenance performed on your home will be completed correctly the first time, or it will be fixed at NO additional cost to you.



With approximately 80% of tenants having pets in Colorado, “No Pet” policies can severely limit the number of qualified renters for your home. To help alleviate concerns over potential pet damage, Pioneer guarantees your property will not be damaged by any animal we approve. Our process includes screening each pet, charging the tenant a reasonable fee, and a guarantee that PPM will pay up to \$1,000 in damages exceeding the security deposit.

***We stand behind the services we offer, and as a way to provide additional value to our clients, Pioneer's Full Service Management options include built-in Guarantees at no additional cost.***



We understand the importance of keeping tenants in your home and the increased financial strain that can occur when a lease is broken early. When Pioneer places a tenant in your property, we guarantee they will complete the full term of their lease or we will re-lease the property at no additional charge to you. We also ensure that all rent is collected for any period of vacancy between these tenants.



Pioneer has a philosophy that evictions can and should be avoided. We have a 10+ year history of zero evictions and now provide this zero eviction guarantee to all of our clients. We process all tenant screening in-house and take proactive measures when trouble arises. If eviction of a PPM approved tenant is necessary, we will cover up to \$1500 in court costs and waive the next leasing fee!